

An Important Update to Utility Billing



As of January 1, 2022
UTILITY BILLING IS NOW MONTHLY
DUE ON THE 20TH OF EACH MONTH

How to... Read your Water Bill

Utility customers need to manage their water use. To do this, users must know how to read their water bills and check their meters, which helps verify statements and check for possible leaks.

1) SPECIAL MESSAGES

This box contains essential information that may be of concern to you.

2) ACCOUNT INFORMATION

This includes billing information such as your account number and service address.

3) METER READINGS

Shows meter read in gallons. The "previous read" is what your meter read during the previous bill cycle and what your "present read" is at the time of the current bill cycle.

4) USAGE & ESTIMATED VS. ACTUAL

The "usage" column is determined by taking your "present read" and subtracting your "previous read." The "EST/ACT" column shows if your meter was an actual read (A) or estimated (E). If your bill does not list an A, please call the water billing department. An E most likely means your water meter requires service.

5) CURRENT CHARGES

Displays the separate charges for utilities.

6) AMOUNT DUE

Includes your previous balance, payments, credits applied total current charges, and the total amount due.

7) PAYMENT COUPON

The portion to be returned with your payment.



How to... Watch for Leaks

Turn off all water indoors and outdoors, including sprinklers, ice maker, etc. If the meter registers usage, this may indicate a leak in an appliance or pipe. If the meter shows no noticeable movement, note the reading on the meter and return in four hours to see if there is any change. The most common type of high usage is a leaky toilet; the Village encounters this about 90% of the time.

NOTE: If you use water during that time, the meter reading will change. Water meters measure gallons of water use.



How to... Read your Water Meter

LOCATE YOUR WATER METER

Locate the water meter on your property. It's usually located inside of your home- check your basement or utility closet. Depending on what type you have, reading it will vary.



DIGITAL METER

There are seven digits or bars on the meter at the top of the digital display which read water use to the gallon.

MECHANICAL METER

The dial will rotate when water passes through the meter. One full rotation of the dial equals ten gallons of water. The odometer records total water use in a similar way as an odometer in your car records miles driven. The digits from right to left represent one gallon, 10 gallons, 100 gallons, and so on.



MONITORING USE

1. Read the odometer and write it down with the date. After a period of seven days, read the odometer again and record.
2. Subtract the first reading from the second reading. This is your water use.
3. Divide the water use by the number of days between readings. This is your average gallons per day during that period.

SAMPLE UTILITY BILL

VILLAGE OF MONTGOMERY UTILITY BILL

To view or pay your bill online, visit montgomeryil.org, select the "Make A Payment" button on the homepage.

You may also pay by phone at 877-896-1357 for assistance with paying your bill, please call 877-896-1357.

Village offices will be closed on January 23, 24, and 31.

On January 1, 2022, Montgomery will institute monthly utility billing. In preparation for this change, your December payment is due no later than December 20, 2021.

PLEASE SEE OTHER SIDE FOR ADDITIONAL BILLING INFORMATION

SERVICE	PREVIOUS READ	PRESENT READ	USAGE	EST/ACT	AMOUNT
WATER CONSUMPTION	1,529	1,537	8,000	A	\$65.28
WATER AVAILABILITY					\$7.20
B.H. INFR FEE					\$30.00

PAST DUE BALANCE/PRIOR CREDIT: \$0.00

TOTAL CURRENT CHARGES: \$102.48

TOTAL DUE ON 12/20/2021: \$102.48

TOTAL DUE AFTER 12/20/2021: \$112.73

A 10% LATE PENALTY WILL BE ADDED TO CURRENT CHARGES IF PAYMENT IN FULL IS NOT RECEIVED BY DUE DATE.

RETURN BOTTOM PORTION WITH CHECK PAYABLE TO VILLAGE OF MONTGOMERY

Village of Montgomery
200 N. River St.
Montgomery, IL 60538-1317
(630) 896-1357
waterbilling@montgomeryil.org

ACCOUNT NUMBER: 00000000000000000000

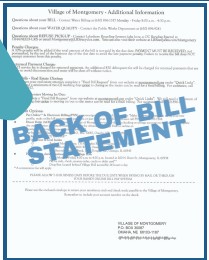
SERVICE ADDRESS: 00000000000000000000

TOTAL AMOUNT DUE BY 12/20/2021: \$102.48

TOTAL AMOUNT DUE AFTER 12/20/2021: \$112.73

AMOUNT PAID: 00000000000000000000

You can find more information on payment options, final bills, and contact information for billing, water quality concerns, garbage, and recycling on the back of your water bill statement or at one of the numbers listed below.



WATER BILLING
630-896-1357
M-F | 8A-4:30P

PUBLIC WORKS
630-896-9241
M-F | 7A-3:30P

REFUSE PICK-UP
844-NEED-LRS
Montgomery@LRSrecycles.com