An Important Update to Utility Billing

Streamline Montgomery

As of January 1, 2022

UTILITY BILLING IS NOW MONTHLY

DUE ON THE 20TH OF EACH MONTH

How to...
Read your Water Bill

Utility customers need to manage their water use. To do this, users must know how to read their water bills and check their meters, which helps verify statements and check for possible leaks.

1) SPECIAL MESSAGES
This box contains essential information that may be of concern to you.

2) ACCOUNT INFORMATION
This includes billing information such as your account number and service address.

3) METER READINGS
Shows meter read in gallons. The "previous read" is what your meter read during the previous bill cycle and what your "present read" is at the time of the current bill cycle.

4) USAGE & ESTIMATED VS. ACTUAL
The "usage" column is determined by taking your "present read" and subtracting your "previous read." The "EST/ACT" column shows if your meter was an actual read (A) or estimated (E). If your bill does not list an **A**, please call the water billing department. An **E** most likely means your water meter requires service.

5) CURRENT CHARGES
Displays the separate charges for utilities.

6) AMOUNT DUE
Includes your previous balance, payments, credits applied total current charges, and the total amount due.

7) PAYMENT COUPON
The portion to be returned with your payment.

How to...
Watch for Leaks

Turn off all water indoors and outdoors, including sprinklers, ice maker, etc. If the meter registers usage, this may indicate a leak in an appliance or pipe. If the meter shows no noticeable movement, note the reading on the meter and return in four hours to see if there is any change. The most common type of high usage is a leaky toilet; the Village encounters this about 90% of the time.

NOTE: If you use water during that time, the meter reading will change. Water meters measure gallons of water use.

How to...
Read your Water Meter

LOCATE YOUR WATER METER
Locate the water meter on your property. It's usually located inside of your home- check your basement or utility closet. Depending on what type you have, reading it will vary.

DIGITAL METER
There are seven digits or bars on the meter at the top of the digital display which read water use to the gallon.

MECHANICAL METER
The dial will rotate when water passes through the meter. One full rotation of the dial equals ten gallons of water. The odometer records total water use in a similar way as an odometer in your car records miles driven. The digits from right to left represent one gallon, 10 gallons, 100 gallons, and so on.

MONITORING USE
1. Read the odometer and write it down with the date. After a period of seven days, read the odometer again and record.
2. Subtract the first reading from the second reading. This is your water use.
3. Divide the water use by the number of days between readings. This is your average gallons per day during that period.

SAMPLE UTILITY BILL

VILLAGE OF MONTGOMERY UTILITY BILL

To view or pay your bill online, visit montgomeryil.org, select the "Make A Payment" button on the homepage.

You may also pay by phone at 877-885-... for assistance with paying your bill, please call ...868.

Village offices will be closed ...ber 23, 24, and 31.

On January 1, 2022, Montgomery will institute monthly utility billing. In preparation for this change, your December payment is due no later than December 20, 2021.

PLEASE SEE OTHER SIDE FOR ADDITIONAL BILLING INFORMATION

(1)

(2) BILL DATE: 12/01/2021   ACCOUNT NUMBER:
NAME:
SERVICE ADDRESS:

Previous Reading Date: 09/15/2021   Current Reading Date: 11/15/2021   Days Of Service: 62

SERVICE	PREVIOUS READ	PRESENT READ	USAGE	EST/ACT	AMOUNT
WATER CONSUMPTION	1,529	1,537	8,000	A	$65.28
WATER AVAILABILITY					$7.20
B.H. INFR FEE					$30.00

(3)   **(4)**   **(5)**

PAST DUE BALANCE/PRIOR CREDIT $0.00

TOTAL CURRENT CHARGES $102.48

(6) TOTAL DUE ON 12/20/2021 $102.48
TOTAL DUE AFTER 12/20/2021 $112.73

A 10% LATE PENALTY WILL BE ADDED TO CURRENT CHARGES IF PAYMENT IN FULL IS NOT RECEIVED BY DUE DATE

RETURN BOTTOM PORTION WITH CHECK PAYABLE TO VILLAGE OF MONTGOMERY

Village of Montgomery
200 N. River St.
Montgomery, IL 60538-1317
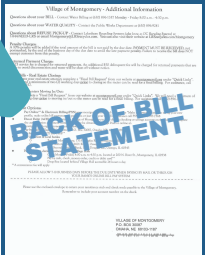(630) 896-1357
waterbilling@ci.montgomery.il.us

(7) ACCOUNT NUMBER:
SERVICE ADDRESS:

TOTAL AMOUNT DUE BY 12/20/2021 $102.48
TOTAL AMOUNT DUE AFTER 12/20/2021 $112.73
AMOUNT PAID

*ALL FOR AADC 601

You can find more information on payment options, final bills, and contact information for billing, water quality concerns, garbage, and recycling on the back of your water bill statement or at one of the numbers listed below.

BACK OF BILL STATEMENT

WATER BILLING
630-896-1357
M-F | 8A-4:30P

PUBLIC WORKS
630-896-9241
M-F | 7A-3:30P

REFUSE PICK-UP
844-NEED-LRS
Montgomery@LRSrecycles.com

Village of Montgomery

$45 PROPERTY TAX REBATE APPLICATION
SAVE TIME & POSTAGE
GO ONLINE AND APPLY!
DEADLINE EXTENDED!
All online applications *must be complete no later than January 20, 2022, at 11:59P.*

STEP 1: PROGRAM QUALIFICATIONS - All forms are subject to approval.

Please certify that the following information is accurate to the best of your knowledge before continuing to Step 2 of the Application. In addition, please check each box to confirm you understand and fulfill each requirement of the Property Tax Rebate Program.

___ I (We) have held legal or equitable title to Residential Real Estate continuously between 01-01-2021 and 12-31-21.

___ I (We) or tenants of the property have no past due bills (utility bill), tickets, or violations and no outstanding balances with the Village.

___ I (We) understand that if my property is a rental property, the owners are the only ones who qualify for the property tax rebate.

___ I (We) have paid all of the 2020 Real Estate Taxes either directly or through the mortgage lender, and there is no other prior or subsequent owner who has paid such taxes in whole or in part.

___ I (We) pay taxes to the Village of Montgomery and confirm that 2020 property and special assessment taxes are paid. This program excludes Village of Montgomery utility-only customers such as Boulder Hill residents, who do not pay taxes to the Village as part of their annual assessment.

___ I (We) acknowledge the property owner's responsibility to report this rebate to the IRS as part of the annual income tax filing.

___ If I (we) knowingly falsify information on this application, the Village has the right to seek a refund and take any legal remedies.

STEP 2: PROPERTY INFORMATION (Must Match County Tax Bill)

Before filling out the online application, locate a copy of your county tax bill. If you do not have a copy of your tax bill available, please obtain it online from the county in which your property resides.

KANE COUNTY | kaneil.devnetwedge.com   KENDALL COUNTY | kendallil.devnetwedge.com

PROPERTY OWNERS

Please list names in the order that they appear on the County Tax Bill

Owner 1 | FIRST NAME _____ LAST NAME _____

Owner 2 | FIRST NAME _____ LAST NAME _____

If the property is in a trust or corporation, list the name of the trust or corporation precisely as it appears on the County Tax Bill.
NAME OF TRUST OR CORPORATION _____

PROPERTY LOCATION | Must be listed as written on the County Tax Bill. Only one property can be listed per application.

STREET ADDRESS _____

CITY _____   STATE **IL**   ZIP _____

PARCEL NUMBER (PIN/Tax ID #) | Please list the 10-digit number listed on County Tax Bill. __- __- __- __- __- __- __- __- __- __

Is the person filling out this online application the same as listed on the tax bill?   ___ YES   ___ NO

Is this a rental property?   ___ YES   ___ NO

Please note, renters are not eligible to request the rebate, only property owners.

If you are NOT the property owner and are filling out this application, please explain why:
Were you the owner of this property for the entire year of 2020?   ___ YES   ___ NO

STEP 3 | CONTACT INFORMATION & PAYMENT OPTIONS

If we have questions regarding your application or would like to share other information from the Village of Montgomery, how should we contact you?

NAME _____   EMAIL _____

CELL PHONE NUMBER _____   Cell phone carrier? _____

If you qualify for the $45.00 Village of Montgomery Property Tax Rebate, *please select how you would like to receive your payment.*

____ **CREDIT ON WATER BILL** - The $45 rebate will apply to the Village of Montgomery water account associated with this address.

____ **PAPER CHECK** - The $45 rebate will be mailed to the address listed on this application unless otherwise noted below.

____ **I CERTIFY THAT THIS INFORMATION IS ACCURATE TO THE BEST OF MY KNOWLEDGE, AND I UNDERSTAND THAT THE PROPERTY TAX REBATE AND THE PROCESS ARE APPROVED ACTIONS OF THE VILLAGE OF MONTGOMERY BOARD OF TRUSTEES. ALL APPLICATIONS ARE SUBJECT TO VERIFICATION AND APPROVAL.**

Signature _____ Date _____

Print Name _____