

January 2023



How to... Read Your Water Bill

Utility customers can manage their water use. To do this, users must know how to read their water bills and check their meters, which helps verify statements and check for possible leaks.

1) SPECIAL MESSAGES

This box contains essential information that may concern you.

2) ACCOUNT INFORMATION

This includes billing information such as your account number and service address.

3) METER READINGS

It shows your meter reads in thousands of gallons. The "previous read" is what your meter read during the last billing cycle, and your "present read" is at the time of the current bill.

4) USAGE & ESTIMATED VS. ACTUAL

The "usage" column is determined by taking your "present read" and subtracting your "previous read." The difference is shown in gallons. The "EST/ACT" column shows if your meter was an actual read (A) or estimated (E). Please call the Utility Billing Department if your bill does not list an **A**. An **E** most likely means your water meter requires service.

5) CURRENT CHARGES

Displays the separate charges for utilities.

6) AMOUNT DUE

Includes your previous balance, payments, credits applied, total current charges, and your amount due.

7) PAYMENT COUPON

The portion is to be returned with your payment.

SAMPLE UTILITY BILL

VILLAGE OF MONTGOMERY UTILITY BILL

To view or pay your bill online, visit montgomeryil.org, select the "Make A Payment" button on the homepage.

You may also pay by phone at 877-885-1668 for assistance with paying your bill, please call 630-896-1357.

Village offices will be closed on January 23, 24, and 31.

On January 1, 2022, Montgomery will institute monthly utility billing. In preparation for this change, your December payment is due no later than December 20, 2021.

PLEASE SEE OTHER SIDE FOR ADDITIONAL BILLING INFORMATION

SERVICE	PREVIOUS READ	PRESENT READ	USAGE	EST/ACT	AMOUNT
WATER CONSUMPTION	1,529	1,537	8,000	A	\$65.28
WATER AVAILABILITY					\$7.20
B.H. INFR FEE					\$30.00

PAST DUE BALANCE/PRIOR CREDIT: \$0.00

TOTAL CURRENT CHARGES: \$102.48

TOTAL DUE ON 12/20/2021: \$102.48

TOTAL DUE AFTER 12/20/2021: \$112.73

A 10% LATE PENALTY WILL BE ADDED TO CURRENT CHARGES IF PAYMENT IN FULL IS NOT RECEIVED BY DUE DATE.

RETURN BOTTOM PORTION WITH CHECK PAYABLE TO VILLAGE OF MONTGOMERY

Village of Montgomery
220 N. River St.
Montgomery, IL 60138-1107
(630) 896-1357
waterbilling@montgomeryil.org

ACCOUNT NUMBER: [REDACTED]
SERVICE ADDRESS: [REDACTED]

TOTAL AMOUNT DUE BY 12/20/2021: \$102.48

TOTAL AMOUNT DUE AFTER 12/20/2021: \$112.73

AMOUNT PAID: [REDACTED]

*****ALL FOR AMCO 601



How to... Watch for Leaks

Turn off all water indoors and outdoors, including sprinklers, ice maker, etc. If the meter registers usage, this may indicate a leak in an appliance or pipe. If the meter shows no noticeable movement, note the reading on the meter and return in four hours to see if there is any change. The most common type of high usage is a leaky toilet; the Village encounters this about 90% of the time.

NOTE: If you use water during that time, the meter reading will change. Water meters measure gallons of water use.



How to... Read Your Water Meter

LOCATE YOUR WATER METER

Locate the water meter on your property. It's usually located inside of your home- check your basement or utility closet. Depending on what type you have, reading it will vary.

MECHANICAL METER

The dial will rotate when water passes through the meter. One full rotation of the dial equals ten gallons of water. The odometer records total water use in a similar way as an odometer in your car records miles driven. The digits from right to left represent one gallon, 10 gallons, 100 gallons, and so on.



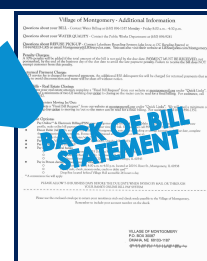
DIGITAL METER

There are seven digits or bars on the meter at the top of the digital display which read water use to the gallon from left to right.

MONITORING USE

1. Read the odometer and write it down with the date. After a period of seven days, reread the odometer and record.
2. Subtract the first reading from the second reading. This is your water use.
3. Divide the water use by the number of days between readings. This is your average gallons per day during that period.

You can find more information on payment options, final bills, and contact information for billing, water quality concerns, garbage, and recycling on the back of your water bill statement or at one of the numbers listed below.



WATER BILLING
630-896-1357
M-F | 8A-4:30P

PUBLIC WORKS
630-896-9241
M-F | 7A-3:30P

GARBAGE & RECYCLING
844-NEED-LRS
Montgomery@LRSrecycles.com



\$75 PROPERTY TAX REBATE APPLICATION

SAVE TIME & POSTAGE

GO ONLINE AND APPLY!

DEADLINE FEBRUARY 28, 2023

STEP 1: PROGRAM QUALIFICATIONS - All forms are subject to approval.

Please check each box to confirm that you understand and fulfill each Property Tax Rebate Program requirement before continuing to Step 2.

- ☐ I (We) understand that this application must be completed in its entirety to qualify for the 2021 Property Tax Rebate.
- ☐ I (We) have continuously held legal or equitable title to Residential Real Estate between 01-01-2021 and 12-31-2021.
- ☐ I (We) understand that if my property is a rental property, the owners are the only ones who qualify for the property tax rebate.
- ☐ I (We) understand this program excludes Village of Montgomery utility-only customers, such as Boulder Hill residents, who do not pay taxes to the Village as part of their annual assessment.
- ☐ I (We) acknowledge the property owner's responsibility to report this rebate to the IRS as part of the annual income tax filing.
- ☐ If I (we) knowingly falsify information on this application, the Village has the right to seek a refund and take any legal remedies.

STEP 2: PROPERTY INFORMATION

Before you complete the online application, locate a copy of your County Tax Bill. Property information must match the tax bill. If you do not have a copy of your tax bill, please obtain it online from the county where your property is located.

KANE COUNTY | kaneil.devnetwedge.com

KENDALL COUNTY | kendallil.devnetwedge.com

PROPERTY OWNERS

Please list names in the order they appear on the County Tax Bill.

Owner 1 | FIRST NAME _____ **LAST NAME** _____

Owner 2 | FIRST NAME _____ **LAST NAME** _____

If the property is in a trust or corporation, list the name of the trust or corporation precisely as it appears on the County Tax Bill.

NAME OF TRUST/CORPORATION _____

PROPERTY LOCATION

Must be listed as written on the County Tax Bill. Only one property can be listed per application.

STREET ADDRESS _____

CITY _____ **STATE** ILLINOIS **ZIP** _____

PARCEL NUMBER (PIN/Tax ID #)

Please list the 10-digit number listed on County Tax Bill. ____-____-____-____-____-____-____-____-____-____

Is the person filling out this online application the same as listed on the tax bill? ☐ **YES** ☐ **NO**

Is this a rental property? ☐ **YES** ☐ **NO** *Please note that renters are not eligible to request the rebate, only property owners.*

If you are **NOT** the property owner and are filling out this application, please explain why: _____

Were you the owner of this property for the entire year of 2021? ☐ **YES** ☐ **NO**

STEP 3: CONTACT INFORMATION & PAYMENT OPTIONS

If we have questions regarding your application or would like to share other information from the Village of Montgomery, how should we contact you?

NAME _____ **EMAIL** _____

CELL PHONE # _____

☐ I (WE) UNDERSTAND THAT UPON QUALIFICATION OF THE PROPERTY TAX REBATE, I WILL RECEIVE A \$75 CREDIT FOR THE WATER BILL ASSOCIATED WITH THE PROPERTY ADDRESS LISTED ON THIS APPLICATION. A PAPER CHECK WILL ONLY BE MAILED UPON REQUEST. *Request:* _____

☐ I (WE) CERTIFY THIS INFORMATION IS ACCURATE TO THE BEST OF MY KNOWLEDGE, AND I UNDERSTAND THE PROPERTY TAX REBATE AND THE PROCESS ARE APPROVED ACTIONS OF THE VILLAGE OF MONTGOMERY BOARD OF TRUSTEES. ALL APPLICATIONS ARE SUBJECT TO VERIFICATION AND APPROVAL.

SIGNATURE _____ **DATE** _____

PRINT NAME _____

This is a copy of the online application.

Save paper, postage, and time - visit montgomeryil.org to expedite the process.